CSM 2022.3 Client Suite cheat sheet

General

F1	Help
F2	Rename current item
F3	Show the legal values for a field
F4	Heads Up Display
F5	Refresh
F6	Display the current user's information
F7	Display the current user's configuration items
F8	Zooms the current field (if a large text field)
F10	Select Menu
Ctrl + C	Copy current text to the clipboard
Ctrl + D	Switch to the preferred culture.
Ctrl + K	Paste the text from the current field into Knowledge Search pane
Ctrl + L	Switch to the last culture you selected.
Ctrl + S	Save the current record
Ctrl + T	Toggle between form and list views
Ctrl + V	Paste text from the clipboard
Ctrl + W	Switch between the preferred culture and the last selected culture.
Ctrl + X	Cut current text to the clipboard
Ctrl + Y	Redo last operation that was undone
Ctrl + Z	Undo last operation
Alt + Down arrow	Open a combo-box
Alt + Down arrow	Move down in a list of records
Alt + Left arrow	Move back to previous location
Alt + Right arrow	Move forward
Alt + F1	… to F8: Select tab in the current form arrangement
Ctrl + F4	Go to home page
Ctrl + F5	Displays Self-Service settings (Self-Service setup must be configured on your machine and you must be on a customer type that is set up to be exposed via Self-Service)
Ctrl + Scroll	Zoom in/out in editors
Ctrl + Shift + E	Email current customer
Ctrl + Shift + F	Displays the grid filter for a selected grid column
Ctrl + Shift + K	Paste the text from the current field into Knowledge Search pane and searches
Shift + Left click + Move the mouse	Ignore snapping in an editor

Customizable shortcuts

Ctrl + Shift + I	New Incident
Shift + Alt + C	Go to Quick Search for customer

Source: Cherwell

Last modification: 2/9/2023 9:21:40 AM

More information: defkey.com/cherwell-2022-3-client-suite-shortcuts

Customize this PDF...