



# Salesforce cheat sheet

## Lightning Experience

Global:

|   |   |
|---|---|
| Esc   | Close or deselect                                   |
| E   | Edit a record                                       |
| Note: This shortcut doesn't work with Lightning Knowledge articles, reports, dashboards, feed items, approval requests, and email messages. |   |
| Ctrl + .  | (Windows) Insert quick text                         |
| Cmd + .   | (macOS) Insert quick text                           |
| M   | Open or close Macros                                |
| N   | Open or close Notes                                 |
| Ctrl + Enter  | (Windows) Post to feed                              |
| Cmd + Enter   | (macOS) Post to feed                                |
| Ctrl + S  | (Windows) Save record. The focus must be on a field |
| Cmd + S   | (macOS) Save record. The focus must be on a field   |
| /   | Search  |
| Ctrl + /  | Show shortcut menu                                  |
| Cmd + /   | (macOS) Show shortcut menu                          |
| Navigation:   |   |
| C   | Focus notifications                                 |
| Shift + C   | Focus notifications (reverse order)                 |
| G then D  | Go to composer window                               |
| G then P  | Go to publisher                                     |
| Ctrl + F6   | (Windows) Go to other region                        |
| Cmd + F6  | (macOS) Go to other region                          |
| G then U  | Go to utility bar                                   |

## Lightning Experience Composer windows

|                          |   |
|--------------------------|---|
| G then D                 | Open the overflow menu from anywhere on the page                    |
| Up arrow / Down arrow    | Move through the list of open composer windows in the overflow menu |
| Left arrow / Right arrow | Move between open composer windows                                  |
| Enter                    | Move focus to inside the composer window (from a                    |

composer window's header)

|     |  |
|-----|--|
| Tab | Cycle through the fields inside the composer window      |
| Esc | Move focus from a composer window to the window's header |

## Macro Utility shortcuts in Lightning Experience

|            |                              |
|------------|------------------------------|
| M          | Open and close Macro utility |
| Enter      | Run macro                    |
| Arrow keys | Navigate list of macros      |

## Macro Builder shortcuts in Lightning Experience

|                   |                                  |
|-------------------|----------------------------------|
| Global:           |                                  |
| Ctrl + S          | (Windows) Save                   |
| Cmd + S           | (macOS) Save                     |
| Win: Ctrl + /     | (Windows) Display shortcut menu  |
| Cmd + /           | (macOS) Display shortcut menu    |
| F6                | Switch panel focus               |
| Canvas            |                                  |
| Space or Enter    | Select focused element           |
| Tab               | Switch focus to next element     |
| Shift + Tab       | Switch focus to previous element |
| Instructions      |                                  |
| Tab or Arrow keys | Switch focus to next instruction |

## Macro shortcuts in Salesforce Classic

|            |   |
|------------|---|
| M          | Open Macro widget                       |
| S          | Go to macro search                      |
| E          | Edit the selected macro                 |
| V          | View the Macro Details page for a macro |
| Enter      | Run macro                               |
| Space      | View macro instruction                  |
| Up arrow   | Scroll up the macro list                |
| Down arrow | Scroll down the macro list              |

## Health Cloud Console

|                     |                                |
|---------------------|--------------------------------|
| Esc                 | Enter keyboard shortcuts mode  |
| Shift + Left arrow  | Hide or show left sidebar      |
| Shift + Right arrow | Hide or show right sidebar     |
| Down arrow          | Move down                      |
| Up arrow            | Move up                        |
| Shift + Up arrow    | Hide or show top sidebar       |
| Shift + Down arrow  | Hide or show bottom sidebar    |
| D                   | Open drop-down button on tabs  |
| T                   | Open a new tab                 |
| Z                   | Zoom in or out on primary tabs |
| C                   | Close tab                      |

## Building Analytics Dashboards and Lenses

Lens:

|          |                            |
|----------|----------------------------|
| L        | Clip to dashboard designer |
| S        | Save                       |
| N        | Clone in new tab           |
| Ctrl + E | (Windows) Open JSON Editor |
| Cmd + E  | (macOS) Open JSON Editor   |

Dashboard:

|             |   |
|-------------|---|
| Tab         | Focus on next item in the dashboard                     |
| Shift + Tab | Focus on previous item in the dashboard                 |
| Space       | Select a widget to move it when editing the dashboard   |
| Arrow keys  | Move the selected widget when editing the dashboard     |
| C           | Share the dashboard when viewing it                     |
| E           | Toggle between previewing or editing the dashboard      |
| S           | Save the dashboard                                      |
| X           | Redo the change   |
| Z           | Undo the latest change                                  |
| Del         | Delete the selected widgets while editing the dashboard |

|                                     |  |
|-------------------------------------|--|
| Left click + Move the mouse + Shift | (drag the widget before pressing Shift) Reflow other widgets down when dragging a widget in the dashboard canvas |
| Ctrl + Left click                   | (Windows) Select multiple widgets while editing the dashboard  |
| Cmd + Left click                    | (macOS) Select multiple widgets while editing the dashboard  |
| Ctrl + A                            | (Windows) Select all widgets in the canvas while editing the dashboard   |
| Cmd + A                             | (macOS) Select all widgets in the canvas while editing the dashboard   |
| Json Editor:                        |  |
| Cmd + E                             | (macOS) View dashboard with changes to JSON.   |
| Ctrl + 3                            | (Windows) Disregard changes and load the original JSON.  |
| Cmd + 3                             | (macOS) Disregard changes and load the original JSON.  |
| Ctrl + D                            | (Windows) Delete line  |
| Cmd + D                             | (macOS) Delete line  |
| Alt + Shift + Down arrow            | (Windows) Copy lines down  |
| Alt + Shift + Up arrow              | (Windows) Copy lines up  |
| Cmd + Option + Up arrow             | (macOS) Copy lines up  |
| Alt + Down arrow                    | (Windows) Move lines down  |
| Option + Down arrow                 | (macOS) Move lines down  |
| Alt + Up arrow                      | (Windows) Move lines up  |
| Option + Up arrow                   | (macOS) Move lines up  |
| Alt + Del                           | (Windows) Delete to end of line  |
| Ctrl + K                            | (macOS) Delete to end of line  |
| Alt + Backspace                     | (Windows) Delete to start of line  |
| Cmd + Del                           | (macOS) Delete to start of line  |
| Ctrl + Del                          | (Windows) Delete word to the right   |
| Ctrl + A                            | (Windows) Select all   |
| Cmd + A                             | (macOS) Select all   |

|                              |   |                          |                                  |
|------------------------------|---|--------------------------|----------------------------------|
| Shift + Left arrow           | (Windows) Select character to the left  | Left arrow               | (macOS) Go to left               |
| Shift + Left arrow           | (macOS) Select character to the left    | Ctrl + B                 | (macOS) Go to left               |
| Shift + Right arrow          | (Windows) Select character to the right | Right arrow              | (Windows) Go to right            |
| Shift + Right arrow          | (macOS) Select character to the right   | Right arrow              | (macOS) Go to right              |
| Ctrl + Shift + Left arrow    | (Windows) Select word to the left       | Ctrl + F                 | (macOS) Go to right              |
| Option + Shift + Left arrow  | (macOS) Select word to the left         | Ctrl + Left arrow        | (Windows) Go to word left        |
| Ctrl + Shift + Right arrow   | (Windows) Select word to the right      | Option + Left arrow      | (macOS) Go to word left          |
| Option + Shift + Right arrow | (macOS) Select word to the right        | Ctrl + Right arrow       | (Windows) Go to word right       |
| Shift + Home                 | (Windows) Select to start of line       | Up arrow                 | (Windows) Go line up             |
| Shift + Cmd + Left arrow     | (macOS) Select to start of line         | Up arrow                 | (macOS) Go line up               |
| Shift + End                  | (Windows) Select to end of line         | Down arrow               | (Windows) Go line down           |
| Shift + Cmd + Right arrow    | (macOS) Select to end of line           | Down arrow               | (macOS) Go line down             |
| Shift + Up arrow             | (Windows) Select up                     | Ctrl + N                 | (macOS) Go line down             |
| Shift + Up arrow             | (macOS) Select up                       | Alt + Left arrow or Home | (Windows) Go to line start       |
| Shift + Down arrow           | (Windows) Select down                   | Cmd + Left arrow         | (macOS) Go to line start         |
| Shift + Down arrow           | (macOS) Select down                     | Control + A              | (macOS) Go to line start         |
| Shift + Page Up              | (Windows) Select page up                | Page Up                  | (Windows) Go to page up          |
| Shift + Page Down            | (Windows) Select page down              | Page Down                | (Windows) Go to page down        |
| Ctrl + Shift + Home          | (Windows) Select to start               | Ctrl + Home              | (Windows) Go to start            |
| Cmd + Shift + Up arrow       | (macOS) Select to start                 | Cmd + Up arrow           | (macOS) Go to start              |
| Ctrl + Shift + End           | (Windows) Select to end                 | Ctrl + End               | (Windows) Go to end              |
| Cmd + Shift + Down arrow     | (macOS) Select to end                   | Cmd + Down arrow         | (macOS) Go to end                |
| Ctrl + Shift + D             | (Windows) Duplicate selection           | Ctrl + L                 | (Windows) Go to line             |
| Cmd + Shift + D              | (macOS) Duplicate selection             | Cmd + L                  | (macOS) Go to line               |
| Ctrl + Shift + P             | (Windows) Select to matching bracket    | Ctrl + P                 | (Windows) Go to matching bracket |
| Left arrow                   | (Windows) Go to left                    | Ctrl + F                 | (Windows) Find                   |
|                              |   | Cmd + F                  | (macOS) Find                     |
|                              |   | Ctrl + H                 | (Windows) Replace                |
|                              |   | Ctrl + F then Ctrl + F   | (Windows) Replace                |
|                              |   | Cmd + Option + F         | (macOS) Replace                  |
|                              |   | Ctrl + K                 | (Windows) Find next              |
|                              |   | Cmd + G                  | (macOS) Find next                |
|                              |   | Ctrl + Shift + K         | (Windows) Find previous          |
|                              |   | Cmd + Shift + G          | (macOS) Find previous            |

## SAQL Editor:

|                             |                                |
|-----------------------------|--------------------------------|
| Ctrl + D                    | (Windows) Delete line          |
| Cmd + D                     | (macOS) Delete line            |
| Alt + Shift + Down arrow    | (Windows) Copy lines down      |
| Cmd + Option + Down arrow   | (macOS) Copy lines down        |
| Alt + Shift + Up arrow      | (Windows) Copy lines up        |
| Cmd + Option + Up arrow     | (macOS) Copy lines up          |
| Alt + Down arrow            | (Windows) Move lines down      |
| Option + Down arrow         | (macOS) Move lines down        |
| Alt + Up arrow              | (Windows) Move lines up        |
| Option + Up arrow           | (macOS) Move lines up          |
| Alt + Del                   | (Windows) Delete to line end   |
| Ctrl + K                    | (macOS) Delete to line end     |
| Alt + Backspace             | (Windows) Delete to line start |
| Cmd + Del                   | (macOS) Delete to line start   |
| Ctrl + Del                  | (Windows) Delete word right    |
| Option + Del                | (macOS) Delete word right      |
| Ctrl + A                    | (Windows) Select all           |
| Cmd + A                     | (macOS) Select all             |
| Shift + Left arrow          | (Windows) Select left          |
| Shift + Left arrow          | (macOS) Select left            |
| Shift + Right arrow         | (Windows) Select right         |
| Shift + Right arrow         | (macOS) Select right           |
| Ctrl + Shift + Left arrow   | (Windows) Select word left     |
| Option + Shift + Left arrow | (macOS) Select word left       |
| Ctrl + Shift + Right arrow  | (Windows) Select word right    |
| Shift + Home                | (Windows) Select to line start |
| Shift + End                 | (Windows) Select to line end   |
| Shift + Up arrow            | (Windows) Select up            |
| Shift + Up arrow            | (macOS) Select up              |
| Shift + Down arrow          | (Windows) Select down          |
| Shift + Down arrow          | (macOS) Select down            |

|                          |                                      |
|--------------------------|--------------------------------------|
| Shift + Page Up          | (Windows) Select page up             |
| Shift + Page Down        | (Windows) Select page down           |
| Ctrl + Shift + Home      | (Windows) Select to start            |
| Cmd + Shift + Up arrow   | (macOS) Select to start              |
| Ctrl + Shift + End       | (Windows) Select to end              |
| Cmd + Shift + Down arrow | (macOS) Select to end                |
| Ctrl + Shift + D         | (Windows) Duplicate selection        |
| Cmd + Shift + D          | (macOS) Duplicate selection          |
| Ctrl + Shift + P         | (Windows) Select to matching bracket |
| Left arrow               | (Windows) Go to left                 |
| Left arrow or Ctrl + B   | (macOS) Go to left                   |
| Right arrow              | (Windows) Go to right                |
| Right arrow              | (macOS) Go to right                  |
| Ctrl + F                 | (macOS) Go to right                  |
| Ctrl + Left arrow        | (Windows) Go to word left            |
| Option + Left arrow      | (macOS) Go to word left              |
| Ctrl + Right arrow       | (Windows) Go to word right           |
| Option + Right arrow     | (macOS) Go to word right             |
| Up arrow                 | (Windows) Go line up                 |
| Up arrow or Ctrl + P     | (macOS) Go line up                   |
| Down arrow               | (Windows) Go line down               |
| Down arrow               | (macOS) Go line down                 |
| Ctrl + N                 | (macOS) Go line down                 |
| Alt + Left arrow or Home | (Windows) Go to line start           |
| Cmd + Left arrow         | (macOS) Go to line start             |
| Ctrl + A                 | (macOS) Go to line start             |
| Alt + Right arrow        | (Windows) Go to line end             |
| End                      | (Windows) Go to line end             |
| Cmd + Right arrow        | (macOS) Go to line end               |
| Page Up                  | (Windows) Go to page up              |
| Page Down                | (Windows) Go to page down            |
| Ctrl + V                 | (macOS) Go to page down              |

|                        |                                  |
|------------------------|----------------------------------|
| Ctrl + Home            | (Windows) Go to start            |
| Cmd + Up arrow         | (macOS) Go to start              |
| Ctrl + End             | (Windows) Go to end              |
| Cmd + Down arrow       | (macOS) Go to end                |
| Ctrl + L               | (Windows) Go to line             |
| Cmd + L                | (macOS) Go to line               |
| Ctrl + P               | (Windows) Go to matching bracket |
| Ctrl + H               | (Windows) Find                   |
| Ctrl + F then Ctrl + F | (Windows) Find                   |
| Cmd + F                | (macOS) Find                     |
| Ctrl + H               | (Windows) Replace                |
| Cmd + Option + F       | (macOS) Replace                  |
| Ctrl + K               | (Windows) Find next              |
| Cmd + G                | (macOS) Find next                |
| Ctrl + Shift + K       | (Windows) Find previous          |
| Cmd + Shift + G        | (macOS) Find previous            |

## Editing Dashboards in Lightning Experience

|             |  |
|-------------|--|
| Tab         | Focus on next item in the dashboard                        |
| Shift + Tab | Focus on previous item in the dashboard                    |
| Space       | Select a component to move or a component corner to resize |
| Arrow keys  | Move or resize a widget                                    |
| Enter       | Click a button   |
| Ctrl + Z    | Undo   |
| Ctrl + Y    | Redo   |
| Ctrl + S    | Save   |
| Ctrl + N    | Add component  |
| Esc         | Cancel pending component move or resize                    |

## Data Categories

|             |  |
|-------------|--|
| Enter       | Add a sibling to the selected category |
| Enter + Tab | Add a child to the selected            |

|             |  |
|-------------|--|
| category    |  |
| Esc         | Close the Add Category field   |
| Enter       | Save changes in the Add Category field   |
| Space       | Open the Edit Category field for the selected category                         |
| Esc         | Close the Edit Category field  |
| Enter       | Save changes in the Edit Category field  |
| Tab         | Demote a category down one level, as a child of the sibling currently above it |
| Shift + Tab | Promote a category up one level, as a sibling to its current parent            |
| Del         | Delete the selected category and its children                                  |
| Up arrow    | Move the focus up in the category hierarchy                                    |
| Down arrow  | Move the focus down in the category hierarchy                                  |
| Left arrow  | Collapse children in a parent category   |
| Right arrow | Expand children in a parent category   |
| Ctrl + Z    | Undo the last action   |
| Ctrl + Y    | Redo the last action   |
| Ctrl + S    | Save the last changes in the category hierarchy                                |

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More information: [defkey.com/mg/salesforce-2020-shortcuts](http://defkey.com/mg/salesforce-2020-shortcuts)

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