

Zendesk Chat cheat sheet

General

?	See a list of shortcuts
Ctrl + [1 - 9]	Open the chat window for corresponding number
Ctrl + , or Ctrl + Esc	Minimize the chat window
Ctrl + .	Close the chat window. If you're serving the chat, this will end the chat. If you're listening to the chat, it will just close the window
Ctrl + ~	Serve a chat request
Ctrl + Alt + ;	Select tags input field
Ctrl + Alt + '	Select message input field
Ctrl + Alt + \	Toggle between current and past chats
Ctrl + Alt + /	Open actions menu
Ctrl + Alt + [Go to previous chat window
Ctrl + Alt +]	Go to next chat window

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More information: defkey.com/zendesk-chat-shortcuts

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